

Deliver Efficient And Effective Care With Healthcare Technologies

IQVIA helps healthcare stakeholders drive towards operational efficiency and enhance patient care while preparing for future trends

Today, healthcare system stakeholders face **increasing cost pressures** at around 20-40% of every dollar spent, while striving to provide high quality affordable care to patients.

Healthcare delivery systems are undergoing an evolution as key stakeholders break from traditional business models to give way to **transformative business ideas**.

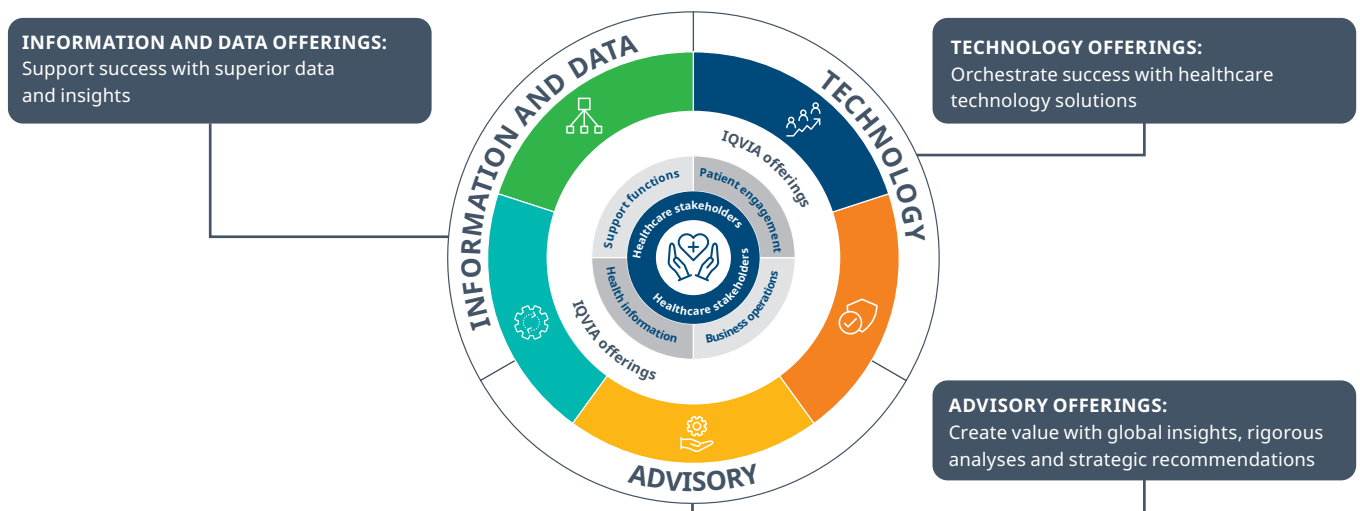
IQVIA has aligned its offerings to drive business excellence which is not only about developing the right strategy and operating model but also implementing changes quickly and efficiently.

IQVIA APPROACH TO BUSINESS EXCELLENCE



IQVIA CAPABILITIES AND OFFERINGS

From digital offerings, advisory and planning to execution, we bring big-picture understanding and domain know-how to everything we offer. With these insights, we help our clients navigate the new technology wave to continuously build and upgrade new capabilities and services.



INFORMATION AND TRANSACTION MANAGEMENT:
Solutions that monitor, analyze, intervene and control expenditure throughout the patient journey



REVENUE RECYCLE MANAGEMENT:
Applications offering seamless deep-rooted end-to-end clinical and financial offering



PATIENT LEVEL COSTING:
Enables providers with accurate and reliable patient-level evidence and insights to deliver quality and cost effective care

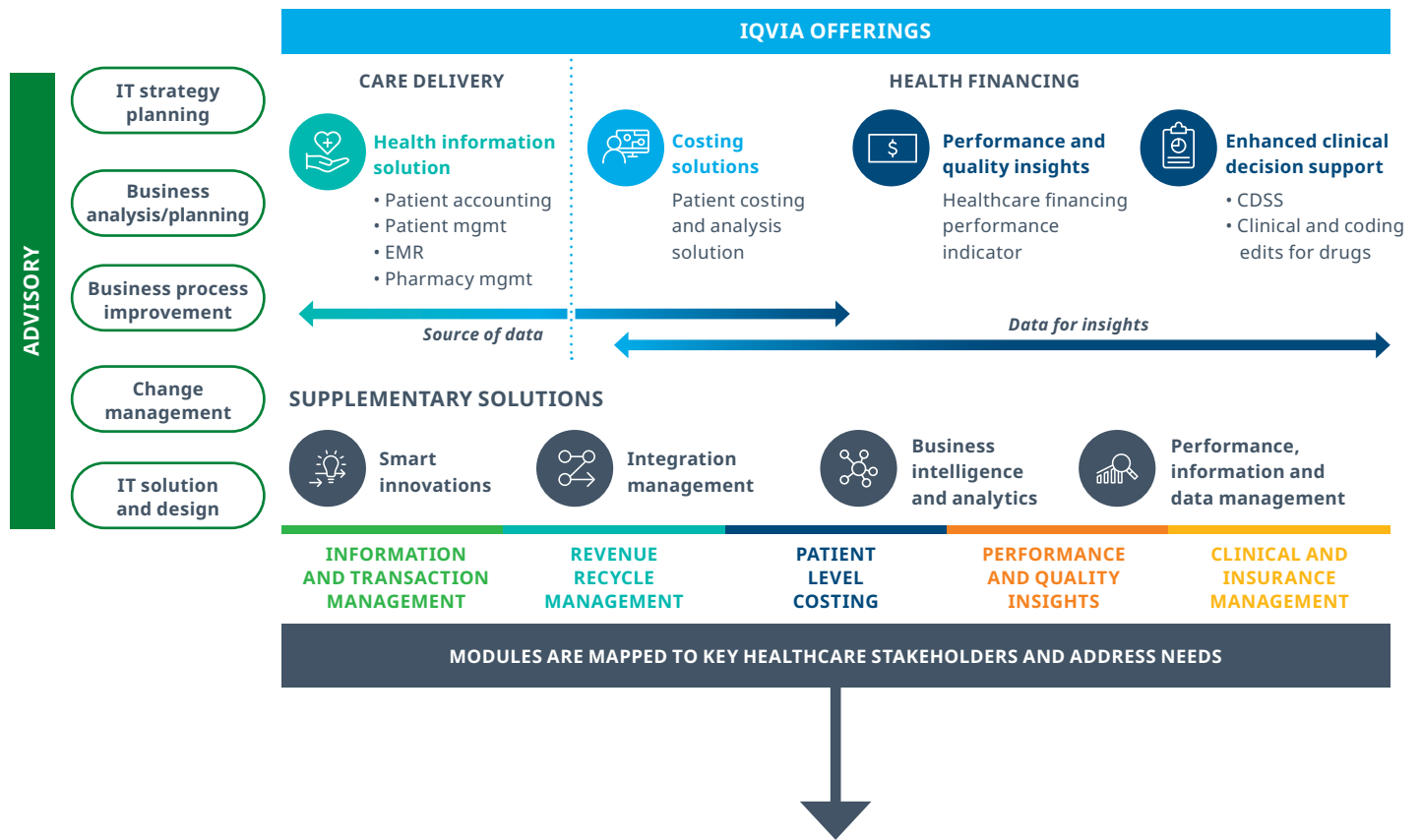


PERFORMANCE AND QUALITY INSIGHTS:
Focus on improving cost efficiency, clinical quality outcome and patient experience



CLINICAL AND INSURANCE MANAGEMENT:
Solutions to help improve revenue cycle and adjudication to tackle errors, fraud, waste and abuse and improved clinical outcomes, cost efficiency and patient experience

IQVIA healthcare technology capabilities and offerings are designed to be flexible and coupled to create an ecosystem of healthcare technology, meeting technology expectations across various healthcare services and settings.



HEALTHCARE STAKEHOLDERS FUNCTIONS	IQVIA HEALTHCARE TECHNOLOGIES MODULES	
<p>PATIENT ENGAGEMENT</p>	<ul style="list-style-type: none"> • Patient engagement management - Patient electronic navigator - Mobile health - Health education and learning 	<ul style="list-style-type: none"> • Community support portals • Care innovations: Personal health management, remote monitoring, telehealth, smart innovations, etc.
<p>BUSINESS OPERATIONS</p>	<ul style="list-style-type: none"> • Patient management • Patient accounting • Financial capital management • Human capital management 	<ul style="list-style-type: none"> • Asset management • General accounting • Inventory management • Supply chain management
<p>HEALTH INFORMATION</p>	<ul style="list-style-type: none"> • Clinical care management - Acute and long term care setting - Primary care setting - Accident and emergency - Operating theatre 	<ul style="list-style-type: none"> • Electronic medical records • E-Order management (eRx) • Medication management (CLMM) • Pharmacy information system
<p>SUPPORT FUNCTIONS</p>	<ul style="list-style-type: none"> • Information exchange • Business intelligence and analytics • Security and data management • Laboratory information system 	<ul style="list-style-type: none"> • Radiology information system • Picture and archiving communication system (PACS)

IQVIA Hospital Information System

Arcus Air™ unifies the entire hospital network as a powerful communication and collaboration platform that can be utilized by all stakeholders involved in patient care.

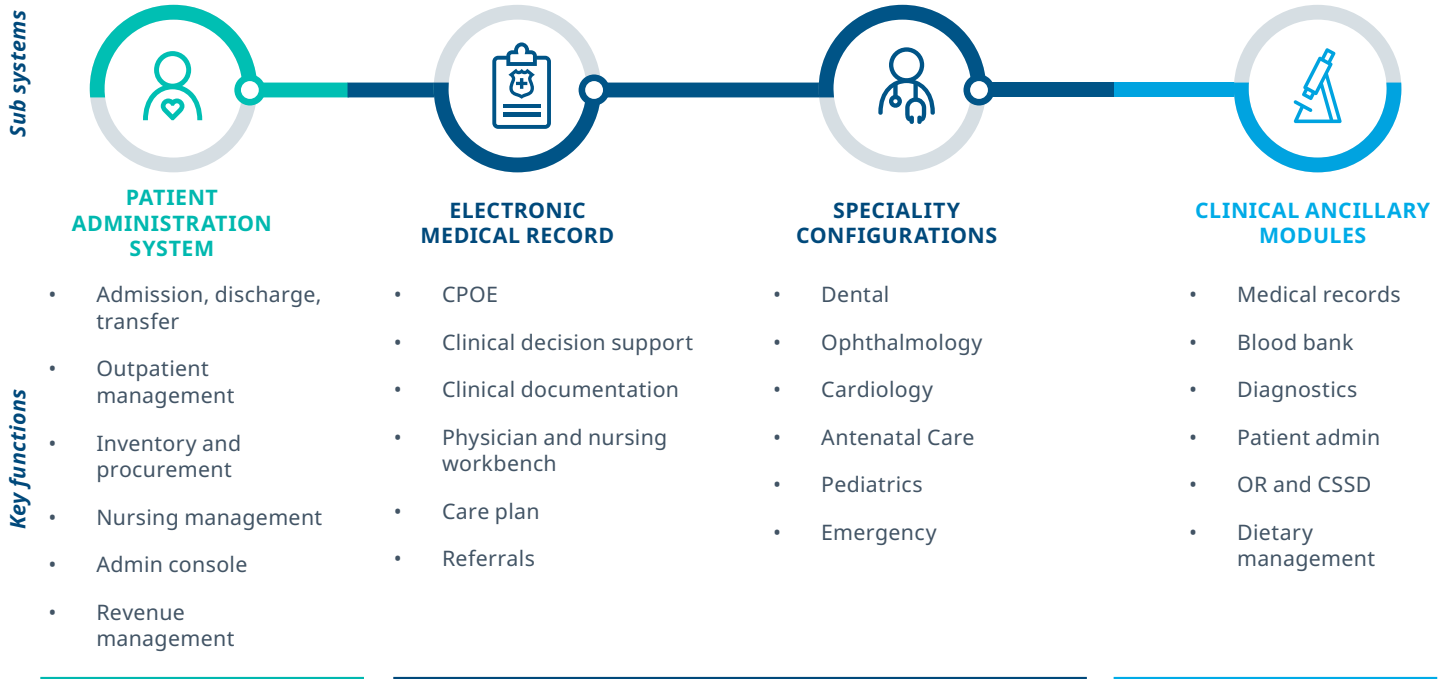
Along with increasing cost pressures, hospitals with no Hospital Information System (HIS) face challenges around operation leakage, paper-based work and medication errors. However, hospitals with existing HIS Technology also face challenges.

Current HIS Technology Challenges

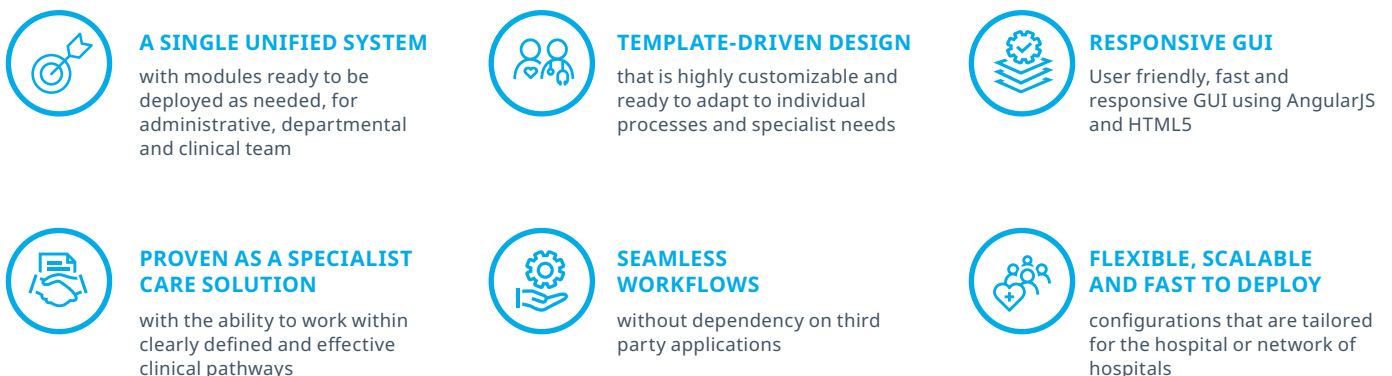


Arcus Air is a comprehensive, highly configurable, unified system that provides hospitals with the tools for improved clinical tasks and patient administration.

Arcus Air Hospital Information System



WHY ARCUS AIR



STRONG FOOTPRINT AND USER BASE

75,000+
users

25,000+
beds

50+
clients

14+ YEARS
experience

500+
sites



Joint Commission
International



HIMSS EMR Adoption
Model Stage 7



OUR IMPACT AT WORK

CASE STUDY #1

IQVIA successfully implemented Arcus Air HIS-EMR for a medical services group by providing expertise and support in its product areas and database management within the COVID-19 limitations.

PROJECT OUTCOMES



15 hospitals



6,000 users



2,500 beds



One patient, one record

CASE STUDY #2

IQVIA enabled the successful adoption of a new HIS in Ministry of Health hospitals across three regions in Kingdom of Saudi Arabia with innovative change management models.

PROJECT OUTCOMES



24 hospitals



One patient, one record



500 primary health centres

"The joint implementation strategy is proven to be one of the critical success factors in the project...if it had not been IQVIA's flexibility, willingness to commit to plan, and tremendous effort to overcome challenges, we wouldn't have been this successful."

— Greenline Synergy, wholly owned subsidiary of Bangkok Dusit Medical Services, Thailand

"Our change management approach is a human-centric approach, that enables the people-side of the project to reach ultimate and successful adoption."

— Ministry of Health, Kingdom of Saudi Arabia

IQVIA has deep expertise and the latest technologies to connect the circle of care and deliver solutions to help you meet your business goals, empower patients and improve healthcare outcomes.

For more information about how IQVIA can support you, please contact us.

CONTACT US

Praveen Narzee
Partner

Pixelcare Consulting Pte Ltd
praveen@pixelcareconsulting.com

